



## Product Verification Engineer

Department: Customer Services, Product Verification and Testing Team  
Location: Thirsk  
Reports To: Product Verification Supervisor  
Responsible For: Technical Product Testing

### Overview

This is an opportunity to work for the UK's leading supplier of intelligent communications solutions and Microsoft Partner with Gold and Silver Competencies, as a member of a dedicated team responsible for the testing and verification of the company's end-user software, server software and third-party products.

Applicants should have a minimum of 6 months of commercial experience in a similar role, with the following skills:

### *Personal Skills*

- Attention to detail is imperative.
- Excellent written and verbal communication skills.
- Displays good inter-personal skills to be able to interact with colleagues at all levels and provide robust feedback to the development team.
- Self starter – able to manage and organize assigned tasks.
- Logical and analytical approach to problem solving.
- Ability to work under pressure and to be able to re-prioritise work schedules at short notice.

### *Useful Technical Skills*

- Knowledge of the software development and testing lifecycle
- Use of automated testing and QA tools.
- User acceptance testing.
- Hardware testing experience.
- Experience of testing in a telephony-based environment (ideally SIP).

### Responsibilities

- Undertake generic integration testing of all released products. This encompasses both TeleWare's own products and third party products.
- Undertake integration testing of peripheral kit (e.g. handsets) and other customer premise equipment (e.g. PABXs) and work closely with resellers to provide a usable solution.
- Creation and maintenance of detailed test cases and procedures based on technical and product specifications.
- Record every test undertaken and file the results accordingly.

# TeleWare

- Provide input into product development from a usability point of view and to ensure that third party hardware/software is taken into consideration.
- Participate in the overall design and quality of the hosted and CPE platforms to ensure that the customer experience is not compromised.
- Aid the product verification supervisor in the implementation of methods to improve product verification, in particular automated testing.
- Undertake verification of bespoke customer solutions.